

## Vision

The Metropolitan Wastewater Management Commission will be recognized as a leader in protecting water quality through sustainable and fiscally responsible practices.

## Mission

To protect our community's health and the environment by providing high-quality wastewater services to the Eugene-Springfield metropolitan area.

## Core Values

- Clean water.
- Protecting community health.
- Providing excellent customer service.
- Sustain environmental stewardship.
- Collaboration with partners.
- Maintaining fiscal responsibility.

# STRATEGIC PLAN 2020-2024

## Key Outcomes

### Effective, Efficient, Resilient Fiscal Management

- 1 Maintain sound financial practices.
- 2 Ensure rates and rate changes are planned, moderate and incremental.

### Max. Reliability & Useful Life of Regional Assets & Infrastructure

- 1 Employ sound preventative maintenance and asset management measures.
- 2 Develop and implement resiliency planning policies.

### Public Awareness & Understanding of MWMC & Its Mission

- 1 Grow communication and educational outreach within the service area.
- 2 Expand Clean Water University in regional area school districts.

### High Environmental Standards

- 1 Protect the vitality and water quality of the Willamette and McKenzie Rivers.
- 2 Meet existing and future environmental regulations.
- 3 Protect the health and safety of residents and business in the MWMC's service area.

### Strategic Network Development

- 1 Explore potential service area expansion opportunities through a value-on-investment discernment process.
- 2 Maximize cost effective recovery of resources through science, technology and innovation.

## Foundation: A Successful Intergovernmental Partnership

- 1 Maintain model performance of intergovernmental cooperation.
- 2 Create a process for deciding how we prioritize and invest in emerging opportunities within the context of the Strategic Plan.
- 3 Ensure organizational capacity to effectively support strategic priorities.