

HIGH ENVIRONMENTAL STANDARDS

Our first key outcome is to achieve and maintain high environmental standards.

Achieving and maintaining high environmental standards is of the utmost importance to everyone working on behalf of the MWMC. In fact, the MWMC's vision is to lead water quality protection through sustainable and fiscally responsible practices. This is incredibly important, as the wastewater treatment facility cleans nearly 11 billion gallons of wastewater each year to the highest environmental standards before safely returning the cleaned water back to the Willamette River.

To achieve these high standards, the MWMC consistently meets and exceeds requirements set forth by the Oregon Department of Environmental Quality. In addition to exceeding stringent water quality requirements, the MWMC consistently produces biosolids, a material useful as a fertilizer for agriculture, with pollutant concentrations less than 50% of the exceptional criterion category as set by the Environmental Protection Agency. Additionally, the MWMC prioritizes recovering resources from the wastewater treatment process to maximize sustainability efforts, and strives to continually improve environmental performance through a certified ISO 14001 Environmental Management System.



FOCUS AREAS



MEET WATER QUALITY STANDARDS



EFFICIENT POLLUTANT REMOVAL



HIGH QUALITY BIOSOLIDS



ACHIEVE EMS CERTIFICATION

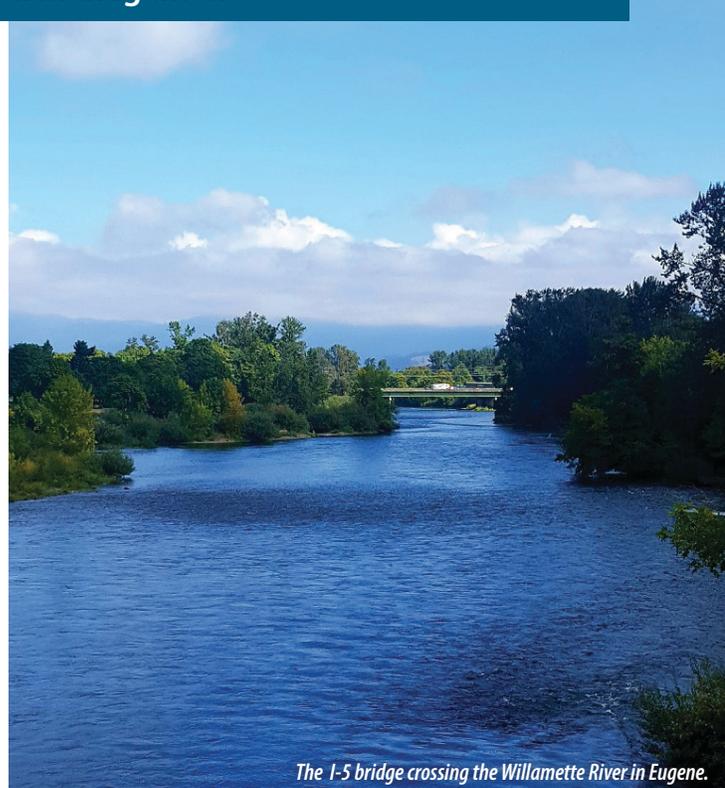
FISCAL MANAGEMENT

Our second key outcome is effective and efficient fiscal management.

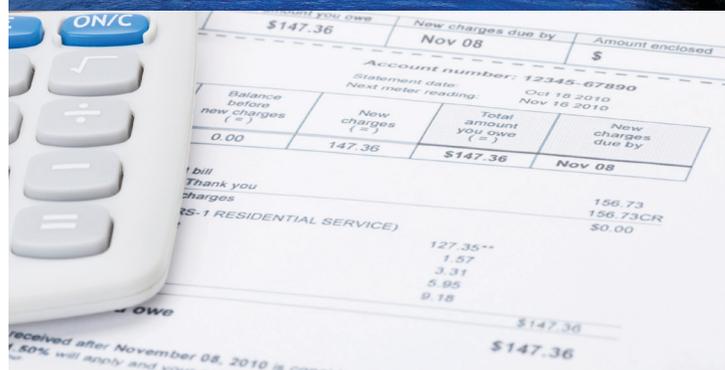
The MWMC is committed to providing high quality wastewater services using fiscally responsible practices. Wastewater services are essential for public health and the environment, and our team works hard to make sure they are affordable for both our residential and commercial customers. The MWMC's Financial Plan guides our budgetary policies, and the MWMC administrative team ensures the annual budget and rates align with that plan.

The regional wastewater treatment rates charged to both Eugene and Springfield customers, when combined with local fees, are below average compared to other wastewater utilities in Oregon. The MWMC meticulously plans any regional rate adjustments needed, so that they are moderate and incremental, and to avoid rate hikes. We consistently fund our reserves at target levels, and the MWMC holds an uninsured bond rating of AA.

To continually ensure economical use of funds, the MWMC has an annual audit of our financial records.



The I-5 bridge crossing the Willamette River in Eugene.



The MWMC is responsible for setting regional wastewater fees.

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BUDGET AND RATES ALIGN



ANNUAL STATEMENTS AUDIT



UNINSURED BOND RATING



RESERVES FUNDED AT TARGETS

INTERGOVERNMENTAL PARTNERSHIP

Our third key outcome is to achieve and maintain a successful intergovernmental partnership between the City of Eugene, City of Springfield, and Lane County.

Achieving and maintaining a successful intergovernmental partnership is at the core of what makes up the MWMC and is the foundational pillar of the MWMC's Strategic Plan. Working together, the three governing bodies of Eugene, Springfield, and Lane County formed the MWMC in 1977 to treat wastewater on a regional basis. The MWMC has been doing just that since the wastewater treatment plant came online in 1984. The Commission itself is made up of elected officials and representatives from the three governing bodies and makes decisions with regional partnerships in mind.

In addition to partnerships with the governing bodies, the MWMC prioritizes community partnerships with environmental groups, businesses, state government, watershed councils, farmers, and more. To learn more about the MWMC's partnerships check out our MWMC Partnership Video at mwmcpartners.org. In addition to interagency coordination and implementing regulatory requirements in a consistent manner across the region, the MWMC will be assessing partnership health through an assessment tool with the governing bodies this fiscal year.

MWMC COMMISSIONERS 2022



Joe Pishigleri • Springfield



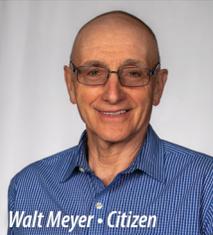
Jennifer Yeh • Eugene



Pat Farr • Lane County



Doug Keeler • Citizen



Walt Meyer • Citizen



Peter Ruffier • Citizen



Bill Inge • Citizen

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INDUSTRIAL PRETREATMENT



CAPITAL PROJECTS



CMOM PROGRAMS



COMMUNITY PRESENTATIONS



PARTNERSHIP ASSESSMENT TOOL

ASSETS & INFRASTRUCTURE

Our fourth key outcome is to maximize reliability and useful life of regional assets and infrastructure.

The MWMC is able to provide high-quality wastewater services by having reliable and resilient regional assets and infrastructure. This is accomplished by employing industry best practices in asset management, strategic budgeting, and a computerized maintenance management system.

Through coordinated maintenance activities and capital planning efforts, the MWMC continues to make sound investments to construct and upgrade facilities to meet anticipated growth in our service area.



Mike M. performs maintenance on a pipe at the treatment plant.



Wastewater Operator Barb C. operates a crane.

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-  **PREVENTATIVE MAINTENANCE**
-  **LOW CORRECTIVE MAINTENANCE**
-  **LOW EMERGENCY MAINTENANCE**
-  **ASSET MANAGEMENT PROCESSES**
-  **RESILIENCY PLAN**

PUBLIC AWARENESS

Our fifth key outcome is for public awareness and understanding of the MWMC, the regional wastewater system, and the MWMC's objectives of water quality and sustainability.

The MWMC's Communications Team works to raise awareness of the MWMC by engaging ratepayers, partner agencies, and the broader community on the MWMC's mission and related sustainability efforts. The team also educates stakeholders on how they can contribute to protecting our waterways.

This work is important because it builds trust amongst community members and partners in the MWMC's ability to consistently provide high-quality wastewater services and protect our community's health and environment. Outreach and education efforts also drive positive behavior change that helps prevent pollution to our waterways and extends the life of our community's shared wastewater infrastructure.

The MWMC's outreach efforts are guided by our [2021 Communications Plan](#), which outlines our goals, objectives, target audience, and specific strategies and tactics to reach them. The plan has been developed and updated based on several rounds of market research and analytics.



Community members tour the Wastewater Treatment Facility.



5th-grade students learn about water at Clean Water University.

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COMMUNICATIONS PLAN



SOCIAL MEDIA CHANNELS



MWMC E-NEWSLETTERS



POLLUTION PREVENTION



PUBLIC TOURS



CLEAN WATER UNIVERSITY



LOCAL EVENT SPONSORSHIPS